

# *Quick installation guide*

## *Quick*

### **1 Minimum Configuration**

The device connects to a computer with at least the following specifications:

- Windows 10 or 11, or MacOS Monterey (version 12) or newer
- Intel i3 for Windows versions
- Intel i5 or M1 chip for MacOS versions
- 8 GB RAM
- Recommended resolution: at least 1600\*900
- To use a Bluetooth accessory (BioMoov, BlueBack, Emy, or Perifit), you must have a PC running **Windows 10 or 11** equipped with a Bluetooth card, or MacOS

**Please note** that the Biostim software **does not work** with:

- Windows 10S or 11S
- PCs with an ARM chip
- Tablets or smartphones (Android or iOS)
- Chromebooks

### **2 Required software**

The following software must be installed on the computer:

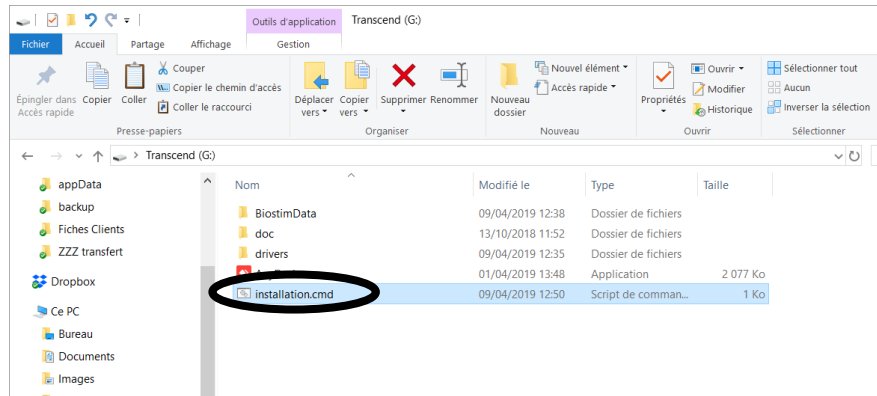
- FTDI Driver (installation via CDM212xxx\_Setup.exe included with the software)
- Foxit PDF Reader

If they are not already present on the computer, the installation files are available on the USB drive in the "drivers" directory.

## 3 Installation

### 3.1 Windows

Install the program on the desktop by double-clicking on the **installation** utility (or **installation.cmd**) at the root of the USB key.



This operation creates a BiostimData directory in the user directory (which will contain all patient data), as well as a shortcut on the desktop.

### 3.2 Mac OS

Launch the Biostim\_Installer.pkg program.

This will create a BiostimData directory in the user directory (which will contain all patient data), as well as a shortcut on the desktop.

## 4 Start

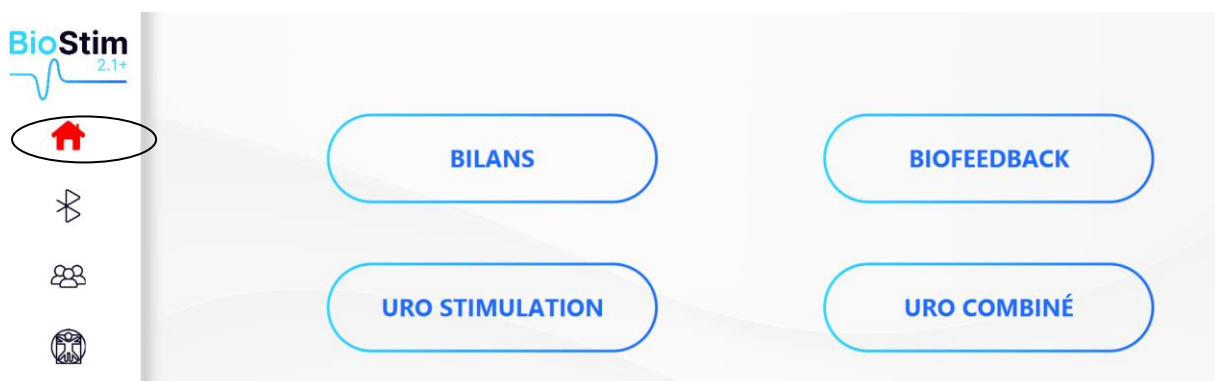
Set the on/off switch located on the back of the device to ON "1".  
Check that the green power indicator light on the front of the device turns on.

Launch the Biostim program on the computer.



## 5 Checking the connection

Check that the connection is established: green home button.



A **red** Home button indicates a communication problem between the computer and the device. In this case, check the following:

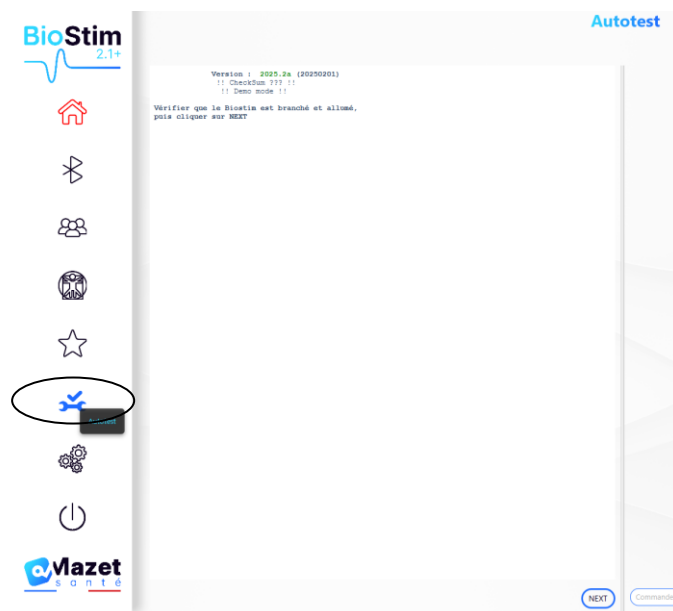
- The module is powered on, the green light on the front panel is lit.
- The USB cable is properly connected to the device and the computer.
- The FTDI driver is correctly installed (CDM212xxx\_Setup.exe).

An **orange** home button indicates a problem with the emergency stop button:

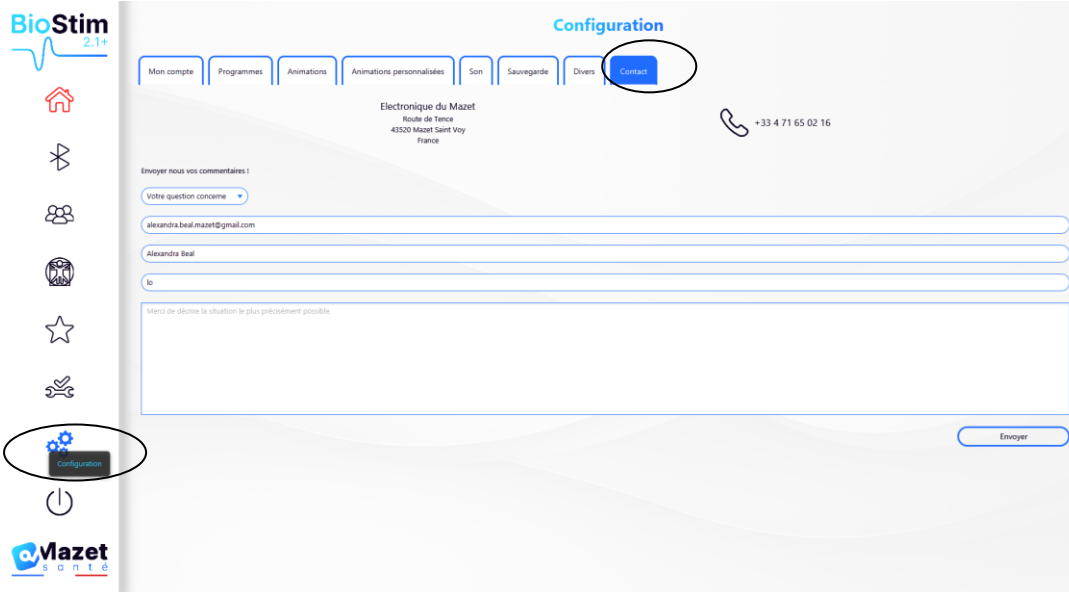
- Check that the emergency stop button is connected.
- If the emergency stop has been activated, restart the BioStim (on/off switch on the back of the device).

## 6 In case of a problem

Go to the Self-Test tab. If a problem is detected, it will be indicated in red. Follow the advice provided. If there is no internet connection, the self-test logo will be red.



If this is not sufficient, go to the Contact tab on the configuration page, which allows you to report problems or make suggestions by email.



## 7 Remote control

During installation, the AnyDesk software was installed on the PC. It allows remote control of the PC for customer service purposes.

A shortcut is available on the desktop.



To allow a technician to take control, you must provide them with the username and password that appear in the window after launching the software.

